HUMAN RESOURCES

S E R V I C E S C A T A L O G U E



HUMAN RESOURCES

SERVICES CATALOGUE



HUMAN RESOURCES SERVICES CATALOGUE

All projects contained in this document have utilized our Human Resources services. Our team sources and screens suitable candidates for each project based on your brand, target market and budget. Our team of consultants can conduct comprehensive training for both the Front of House and the Back of House staff on all systems and processes in their relevant stations.

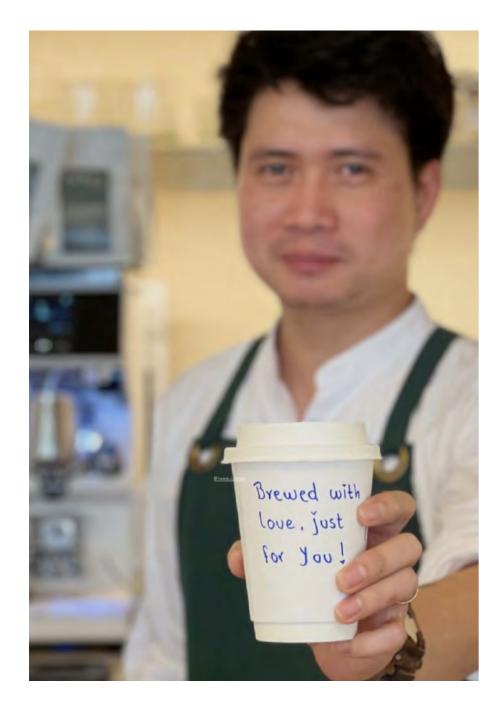






TWICE CAFE & SALON

Downtown Dubai Launched 2024







SCOPE

Entire Head Hunt SolutionsOperational Support

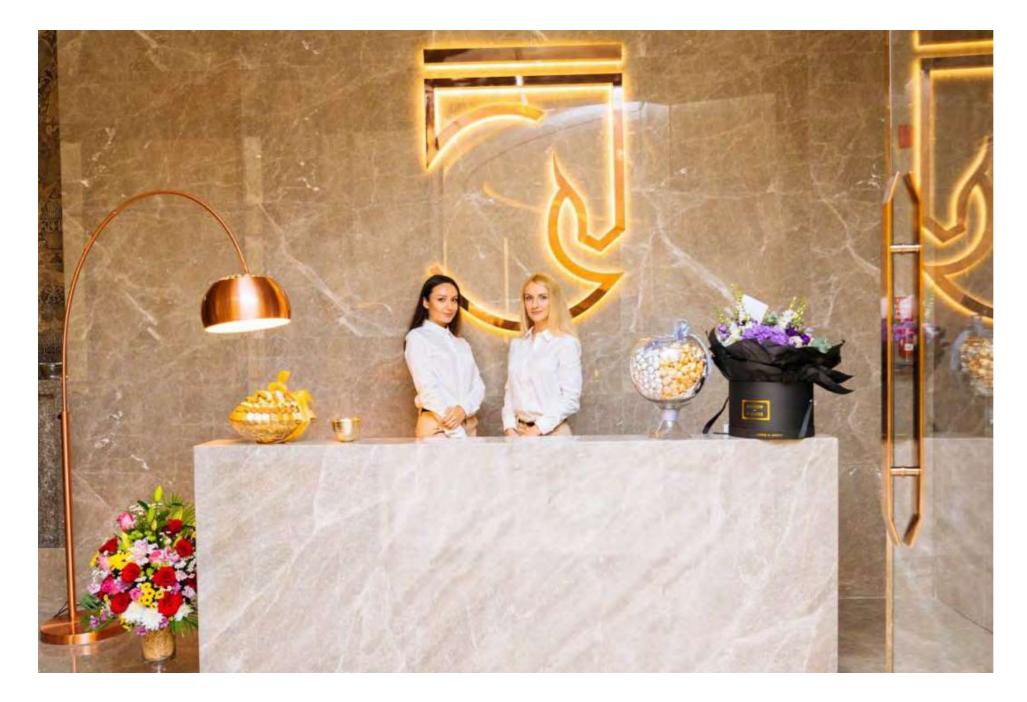


COLTDubai Mall Launched 2018

ELEGANT CASUAL DINING

SCOPE

• Entire Head Hunt Solutions









ROTI ROLLERS
La Mer Dubai
Launched 2016

CASUAL FULL SERVICE RESTAURANTS

SCOPE

· Entire Head Hunt Solutions









DISTILLERYDowntown Dubai
Launched 2019





BAR & RESTAURANT

SCOPE

- Entire Head Hunt Solutions
- Management &Staff Operational Trainings





OPSODubai Mall Launched 2018

ELEGANT CASUAL DINING

SCOPE

• Entire Head Hunt Solutions









CLINTON ST. BAKING COMPANYBurj Views & City Walk, Dubai Launched 2014

CAFÉS & BISTROS

SCOPE

· Entire Head Hunt Solutions









SO TEA City Centre Mirdif Launched 2018

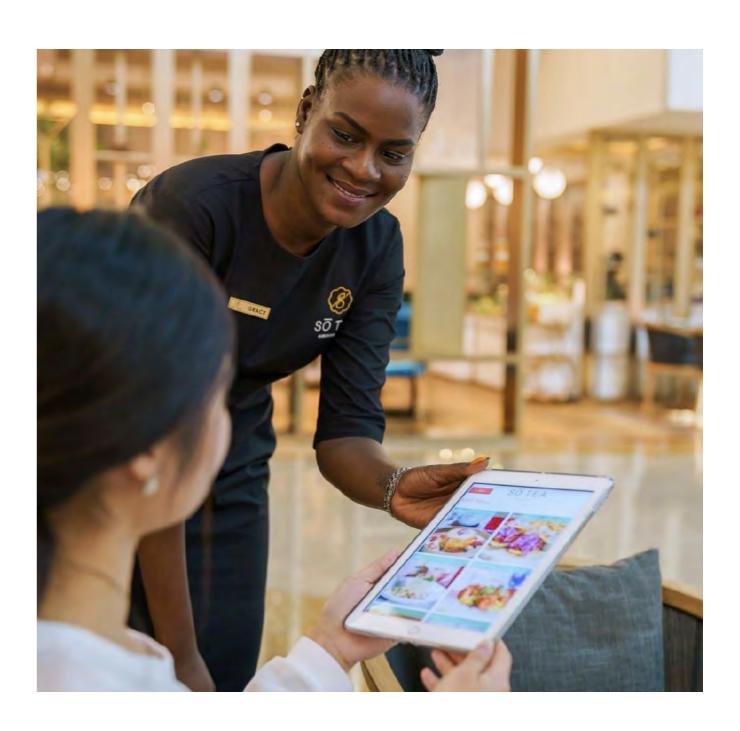
SO TEA



CAFÉS & BISTROS

SCOPE

• Entire Head Hunt Solutions



La Serre

LA SERRE Downtown Dubai Launched 2013



SCOPE

- Entire Head Hunt Solutions
- Management &Staff Operational Trainings









BUNS OF STEEL Sharjah Launched 2017

CASUAL COUNTER SERVICE & FOOD TRUCK

SCOPE

• Entire Head Hunt Solutions









MANUEL Marina Mall, Abu Dhabi Launched 2017

CAFÉS & BISTROS

SCOPE

• Entire Head Hunt Solutions







HUMAN RESOURCES

SCOPE OF WORK

To consult, source, & screen suitable candidates for your F&B business based on agreed budgets and job descriptions.

BROAD SCOPE OF SERVICES INCLUDE:

- 1. To source candidates suitable to your brand.
- 2. To provide comprehensive training to all staff members on all F&B systems and practices.

PHASES (HEAD HUNT)

- RSI source's candidates based on their profiles and the job description approved by client.
- RSI screen's candidate on their skills, competencies & character, which is reported to the client via ascreening report with RSI recommendations for client approval.
- RSI then conducts a second interview with the shortlisted and most qualified candidates, based on clients direction.
- For the shortlisted candidates for the specific role of Head Chef we conduct the Food Test, where RSI Group Executive Chef recommends the final selection of candidate.
- RSI provides the following to the client:
 - Interview notes with the recommendations.
 - Reference checks, based on references provided by candidate.
 - Essential hiring documents (job descriptions, offer letters, etc) for approval.

- Once client has approved the candidate, we proceed with the hiring process.
- If the candidate then accept the offer, we deliver all of the candidate's documents to the client.
- RSI then provide the client with a guide on the final steps of the recruitment & onboarding process.
- Each step in this process is shared with the client for review and approval

PHASES (TRAINING)

- BOH trainings can include but are not limited to:
 - Introduction to kitchen management systems
 - Ordering > Receiving > Storing & issuing
 - Cleaning & equipment maintenance
 - Food Safety, HACCP & Sanitization procedures, international HACCP procedures
 - Restaurant menu development

FOH Trainings can include but are notlimited to:

- Introduction to the restaurant customer service experience
- Manager's role & control systems
- Servers checklists & controls
- Bar management & barista
- Service standards and steps
- Phone order taking
- Delivery procedures | dispatch guidelines takeout
- Customer feedback systems & complaint handling
- Food safety & hazard prevention steps
- Non-food stores & inventory controls

INCLUDES:

- One day training to assigned management team by client
- Attendance certification to the restaurant, one hard copy and one soft copy included

OUR OTHER HEAD HUNT PROJECTS

























consultation & let us guide you through the best solutions to

building your business?

Contact us today for a free

THANK YOU!



F&B CONSULTANCY